



URSA MINOR BREWING, LLC

Job Title:	Bartender	Weekends Required:	Yes
Department/Group:	Taproom Staff	Evenings Required:	Yes
Location:	2415 W Superior Street Ste B	Travel Required:	No
Level/Salary Range:	Experience Dependent	Position Type:	Part-time
HR Contact:	Benjamin Hugus (218) 481-7886	Date Posted:	7/18/18
Will Train Applicant(s):	Will Train Applicant(s)	Posting Expires:	7/28/18
External Posting URL:	Ursaminorbrewing.com		

Applications Accepted By:

IN PERSON (PREFERRED):

employment@ursaminorbrewing.com

Subject Line: **[Job Title]: [Name of Applicant]**

MAIL:

Benjamin Hugus
Ursa Minor Brewing, LLC
2415 W Superior Street Ste B
Duluth, MN 55806

Job Description

ESSENTIAL ROLES AND RESPONSIBILITIES

We are looking for candidates who want to be a part of our team in the capacity of a taproom bartender. This is a part-time position, but it is ideal that candidates can work above 15-20 hours per week with us. This position requires work on weekends and late nights.

Candidates are expected to have substantial craft beer knowledge and willing to dedicate time and effort to learning more! Our bartenders will be responsible for creating a safe and memorable taproom experience for all our customers.

ADDITIONAL DUTIES AND RESPONSIBILITIES

- Acquire and maintain intimate knowledge of all our products (beer/food/non-alcoholic drinks)
- Maintain and promote safe and clean working environment
- Is able to independently complete taproom opening and closing procedures
- Promptly greet and warmly welcome guests
- Reports to work on time
- Is able to communicate with customer desires in order to completely satisfy the customer's expectations
- Provide exceptional customer service to all taproom patrons
- Resolve customer complaints about quality and service
- Maintain positive and friendly working environment
- Attend periodic staff meetings and be willing to participate in ongoing service/beer trainings
- Maintain cleanliness and organization of the taproom, bar, patio, bathrooms, and storage areas.
- Maintain uniform cleanliness and refrain from use of strong smelling perfumes or colognes (strong odors detract from taproom experience)

QUALIFICATIONS AND EDUCATION REQUIREMENTS

- Age: Over 21 only
- Minimum 2+ years of experience in customer service
- Able to work late nights and weekends
- Excellent communication skills
- TIPS certified (preferred)
- Cicerone: Beer Server Certified (preferred)
- Enjoys working with others as part of a team
- Enjoys learning and passionate about craft brewing
- Enthusiasm for Duluth’s growing craft culture and an appreciation of the Lincoln Park Craft District

PHYSICAL DEMANDS:

This position requires an individual to work under a large range of circumstances, including: shift work, weekend work, working with challenging customers, working in a fast-paced environment of a crowded taproom, working within close proximity of an operating brewing hall. Bartenders will be required to stand for extended periods of time when fulfilling taproom operations. Bartenders will also be required to lift heavy boxes and move full/empty kegs with help of a dolly.

WORKING ENVIRONMENT

Our operation values space at a premium, and all Ursa Minor Team members will be constantly working hard to maximize the efficiency of the space we have. Noise level may be high at times and temperatures will vary with the seasons to a degree.