



# URSA MINOR BREWING, LLC

<b>Job Title:</b>	Crewmember	<b>Weekends Required:</b>	Yes
<b>Department/Group:</b>	Taproom Staff	<b>Evenings Required:</b>	Yes
<b>Location:</b>	2415 W Superior Street Ste B	<b>Travel Required:</b>	No
<b>Level/Salary Range:</b>	Experience Dependent	<b>Position Type:</b>	Part-time
<b>HR Contact:</b>	Benjamin Hugus (218) 481-7886	<b>Date Posted:</b>	
<b>Will Train Applicant(s):</b>	Will Train Applicant(s)	<b>Posting Expires:</b>	
<b>External Posting URL:</b>	Ursaminorbrewing.com		

### Applications Accepted By:

#### IN PERSON (PREFERRED):

[employment@ursaminorbrewing.com](mailto:employment@ursaminorbrewing.com)  
 Subject Line: **[Job Title]: [Name of Applicant]**

#### MAIL:

Benjamin Hugus  
 Ursa Minor Brewing, LLC  
 2415 W Superior Street Ste B  
 Duluth, MN 55806

### Job Description

#### ESSENTIAL ROLES AND RESPONSIBILITIES

We are looking for candidates who want to be a part of our team in the capacity of a taproom bartender and/or pizza cook. All Ursa Minor Brewing Crewmembers are required to work in both the bar and kitchen depending on the taproom needs. This is a part-time position, but it is ideal that candidates can work above 15-20 hours per week with us. This position requires work on weekends and late nights.

Candidates are expected to have substantial craft beer and kitchen knowledge and must be willing to dedicate time and effort to learning more! Our Crewmembers will be responsible for creating a safe and memorable taproom experience for all our customers.

#### ADDITIONAL DUTIES AND RESPONSIBILITIES

- Acquire and maintain intimate knowledge of all our products (beer/food/non-alcoholic drinks)
- Acquire and maintain intimate knowledge of wood-fired food service
- Preparing food for service (e.g. chopping vegetables, toppings, butchering meat, preparing sauces, or preparing dough)
- Enthusiasm for a team environment! Crewmembers work together on the bar and kitchen and it is important that all Crewmembers are dedicated to team environment!
- Maintain and promote safe and clean working environment
- Is able to independently complete taproom and kitchen opening and closing procedures
- Promptly greet and warmly welcome guests
- Reports to work on time
- Is able to communicate with customer desires in order to completely satisfy the customer's expectations
- Provide exceptional customer service to all taproom patrons
- Resolve customer complaints about quality and service

- Maintain positive and friendly working environment
- Attend periodic staff meetings and be willing to participate in ongoing service/beer trainings
- Maintain cleanliness and organization of the taproom, bar, patio, bathrooms, and storage areas.
- Maintain uniform cleanliness and refrain from use of strong smelling perfumes or colognes (strong odors detract from taproom experience)

### **QUALIFICATIONS AND EDUCATION REQUIREMENTS**

- Age: Over 21 only
- Minimum 2+ years of experience in customer service
- Able to work late nights and weekends
- Proven cooking experience, including experience as line cook, restaurant cook, or prep cook
- Passionate about learning and cooking on wood-fired ovens
- Excellent communication skills
- TIPS certified (preferred)
- Cicerone: Beer Server Certified (preferred)
- Enjoys working with others as part of a team
- Enjoys learning and passionate about craft brewing
- Enthusiasm for Duluth's growing craft culture and an appreciation of the Lincoln Park Craft District

### **PHYSICAL DEMANDS:**

This position requires an individual to work under a large range of circumstances, including: shift work, weekend work, working with challenging customers, working in a fast-paced environment of a crowded taproom, working within close proximity of an operating brewing hall. Bartenders will be required to stand for extended periods of time when fulfilling taproom operations. Bartenders will also be required to lift heavy boxes and move full/empty kegs with help of a dolly.

### **WORKING ENVIRONMENT**

Our operation values space at a premium, and all Ursa Minor Team members will be constantly working hard to maximize the efficiency of the space we have. Noise level may be high at times and temperatures will vary with the seasons to a degree.