

RETURN & REFUND POLICY

Thank you for shopping at Ursa Minor Brewing. We want you to be completely satisfied with every item you purchase from us. If you are not entirely satisfied – we are here to help!

Our return & exchange policy lasts 30 days. If 30 days have gone by since your purchase, unfortunately we can't offer you a refund or exchange. To be eligible for a return or exchange, your item must be unused and in the same condition that you received it. Gift Cards cannot be returned. To complete your return, we require a receipt or proof of purchase.

If an item in your order is damaged upon arrival, take a picture of both the item and the damage, and email it to us at info@ursaminorbrewing.com. We will work with you over email to replace your item.

Returns at the Taproom

We will accept a return for a cash/credit refund or exchange at any time in the taproom, as long as we have current stock of the item being returned.

Online Returns, Exchanges, and Refunds

We will accept a return or exchange at any time, as long as we have current stock of the item being returned.

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable. If you receive a refund, a credit will appear for the cost of the items minus any original shipping fees after we have received and processed your return.

To return your product, you should mail your product to: Ursa Minor Brewing / 2415 W Superior Street / Duluth, MN 55806. Please include the packing slip and any additional information (i.e. exchange information). If the packing slip is unavailable, please include contact information.

Once your return is received and inspected, we will send you an email to notify you of the approval or rejection of your refund. If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within 7-10 days depending on your card issuer's policy.

Late or missing refunds (if applicable)

If you haven't received a refund yet, first check your bank account again. Then contact your credit card company, it may take some time before your refund is officially posted.

Next contact your bank. There is often some processing time before a refund is posted.

If you've done all of this and you still have not received your refund yet, please contact us at info@ursaminorbrewing.com.

Sale items (if applicable)

Only regular priced items may be refunded, unfortunately sale items cannot be refunded or exchanged.

How to place an order

Orders can be placed online 24 hours a day, 7 days a week at [ARRYVED SHIP IT](#) or over the phone Monday–Thursday, 8 a.m. to 3 p.m. and Friday 8–11 a.m. Central Standard Time, excluding holidays.

Orders are shipped Monday–Friday, excluding holidays.